

## Why host your ERP or HRMS solution?

The cloud brings a **new level of functionality** to the applications you use every day.

The **convenience and ease-of-use** of hosted applications can help you better streamline and coordinate operations, making your staff more efficient and increasing profitability.

Whether you're a small company or a multinational conglomerate, you should consider hosted applications for your business.

## Benefits of Hosted Solutions

### Ease of Access

- Work from anywhere in the world with an internet connection

### Peace of Mind

- PeopleSense monitors servers and handles back-ups so you can concentrate on your customers and business

### Increase Reliability

- PeopleSense handles standard Windows and SQL server updates with minimal impact on your operations.

### Reduce Risk

- Upscale or downscale your IT resources as your revenue or market changes

### Reduce Costs

- Remove large capital outlays for new servers and pay as you grow instead of over purchasing capacity upfront
- Allocate your manpower and capital to more profitable endeavors instead of having them deal with IT issues

### Improve Customer Service

- Focus on your customers instead of IT issues

See Special Tiered Hosting Packages on Page 2!

## Our Passion is Driving Your Success

### Hosting Packages

#### Silver

- PeopleSense ERP network engineers will monitor and maintain your hosted server to ensure maximum performance and reliability.
- Windows Server & SQL Server updates applied as needed during non-business hours.
- Three, rolling, complete server “snapshots” will be performed nightly.
- SQL Server databases backed up nightly and stored on your hosted server. Options are available for external SQL backups away from your hosted server for an additional charge.
- Notification of available ERP or HRMS software updates for hosted solutions.
- ERP and HRMS system updates can be scheduled with your ERP or HRMS consultant or optionally applied automatically if desired; consulting can be provided for any customizations, training, etc., based on current consulting rates.

#### Gold

- All items included in the Silver Package, plus a monthly, white glove support service option unique to PeopleSense and performed by your consultant to provide peace of mind and return on investment by ensuring your ERP system is performing optimally.
- Proactive monitoring of how you use your ERP system by the consultant who knows you best. Recommended for new implementations, after large projects or post-training of new system administrators.
- Monitoring of ERP application-specific system logs for warnings and errors.
- Small, non-critical requests can be emailed to your consultant for the next server visit.
- Database Performance Tuning.
- Monitoring of server during peak system usage to determine whether additional resources might be recommended.

#### Platinum

- All items included in the Silver and Gold Packages.
- Ten (10) hours of PeopleSense ERP Consulting and Support time at a special “Hosted Client” rate.
- Five (5) custom email alerts, driven by your data on triggers / transactions of your choosing. Options are available to include the attachment of alert-driven PDF reports.
- Access to a “sandbox” server environment for testing and other large projects using a copy of your data. Environment will be completely isolated and will not impact your live system – perfect for trying out major version upgrades or add-on modules. Some restrictions will apply.
- There are other aspects of this service package that can be tailored to your specific needs.
- Please contact PeopleSense ERP to discuss how to get the most out of our premium support option.

#### Hosted Solutions

- Intuitive ERP
- Encompix ERP
- Made2Manage
- Sage HRMS

For more information or specific questions regarding hosting:

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