

## LIGHTWORK PERFORMANCE MANAGEMENT

## Software as a Service (SaaS)

Human capital is one of the largest expenses an employer incurs, and it is most productive when the right performance management tools are in place. Traditionally, a customer purchases the software and assumes responsibility for its implementation and ongoing management. LightWork Performance Management Software as a Service (SaaS) is a subscription-based hosted performance management service. This cost-effective alternative presents significant advantages to businesses. All you need is a web browser! No software needs to be installed on the users' computers, nor will they need to worry about upgrades of the software or backups of the data. LightWork SaaS is simply easier, faster, and more cost effective!

### CUSTOMER BENEFITS

LightWork manages the ongoing performance, server tuning, security, and the stability of the LightWork SaaS. We offer the highest level of quality and service built on the best possible hardware and software infrastructure to minimize the risk of service interruptions. Your annual fee is based on the exact number of employees you wish to track in the system which ultimately leads to cost savings when compared to a traditional tiered on-premise software application.

### LESS IT MANAGEMENT REDUCES UP-FRONT COSTS AND MANAGEMENT EFFORT

- Get excellent reliability and performance
- Deployment is minimal and fast
- No additional hardware required
- Avoid building and maintaining a redundant network and hardware infrastructure necessary to operate an on-premise software application
- Avoid ongoing management of service, upgrades, backups, and support which include hardware and infrastructure

### SUBSCRIPTION-BASED—A PRICING MODEL THAT MAKES SENSE

- Saves money—No need to pay for excess capacity! Lower total cost of ownership and quicker time-to-value.
- Supports pilot rollout—The scalability of the LightWork SaaS enables you to test its functionality, reliability, and performance in limited deployments, and to expand your enterprise-level adoption incrementally.
- Enjoy Enterprise-class reliability and performance without buying a perpetual license, hardware, and ongoing IT maintenance.

### ALWAYS UP TO DATE

- Never worry about outdated software—Benefit from free and automatic software upgrades to ensure that your subscribed service has the latest features.
- Enjoy all the latest productivity benefits.

### MAXIMUM SECURITY

- ISO 27001 certified
- SAS70 Type II
- 24/7 video surveillance and security personnel
- All connections are secured with 128-bit SSL encryption to ensure data is protected
- Layers of firewall and Intrusion Prevention System (IPS) are deployed to control access and protect our services from exploitation